



January 25, 2001

Attention RDMI,

Ever since our purchase of your software Moca Soli for window 95, we have had nothing but great results. The Preventative Maintenance software package is easy and logical to navigate through. While we are currently in the process of adding the rest of our departments to the software, the last six months have shown a 26% decrease in downtime minutes in our department alone.

The Technical Support Department is outstanding to say the least. They are always friendly, knowledgeable, and very helpful with any problems that may arise. Tech. Support is always available and prompt when responding to our needs.

Sincerely,

Bryce Baker—Manufacturing Engineer

Interlogix

12345 SW Leveton Dr.

Tualatin, OR 97062

(503) 691-7396

direct dial

[bryce.baker@sentrol.com](mailto:bryce.baker@sentrol.com)

e-mail